



TECHNOVATION 2022

The path to a frictionless experience

Save the date



29TH - 30TH June, 2022

NICE Global Talent Center, PUNE



IN PARTNERSHIP WITH
TECHCIRCLE

TIME	DAY 1	DAY 2
8:30 - 11.00 am	Registration and Refreshment @NICE Cafeteria Breakout Tracks & Demos	Registration and Refreshment @NICE Cafeteria Breakout Tracks & Demos
11:00 - 11:45 pm	<ul style="list-style-type: none"> • Track 1: Leverage Interactions Data to Pump Up Your CX • Track 2: Offer your customers a Frictionless Personalized Experience 	<ul style="list-style-type: none"> • Track 1: Leverage Interactions Data to Pump Up Your CX • Track 2: Offer your customers a Frictionless Personalized Experience
11:45 - 12:30 pm	<ul style="list-style-type: none"> • Track 3: Overachieve CC KPIs with Prepared Agent & Complete Performances • Track 4: Cloudifying Communications Compliance 	<ul style="list-style-type: none"> • Track 3: Overachieve CC KPIs with Prepared Agents & Complete Performances • Track 4: Cloudifying Communications Compliance
12:30 - 1:00 pm	Partner Track: Session by Exato Technologies	Partner Track : Session by Exato Technologies
1:00 - 2:00 pm	Lunch @Solution Showcase & Demo Booths	Lunch @Solution Showcase & Demo Booths
2:00 - 2:45 pm	Keynote Presentation-CXi Vision	Keynote Presentation-CXi Vision
2:45 - 3:00 pm	NICE Global Talent Center Overview	NICE Global Talent Center Overview
3:00-3:15 pm	Tea Break @ Solution Showcase	Tea Break @ Solution Showcase
3:15-4:00 pm	Behind the Scenes: Technology and Innovation @ Solution Showcase	Behind the Scenes: Technology and Innovation @Solution Showcase
4-4:30 pm	Partner Track: Session by Exato Technologies	Partner Track: Session by Exato Technologies
4:30 - 5:15 pm	<ul style="list-style-type: none"> • Track 1: Leverage Interactions Data to Pump Up Your CX • Track 2: Offer your customers a Frictionless Personalized Experience 	<ul style="list-style-type: none"> • Track 1: Leverage Interactions Data to Pump Up Your CX • Track 2: Offer your customers a Frictionless Personalized Experience
5:15-6:00 pm	<ul style="list-style-type: none"> • Track 3: Overachieve CC KPIs with Prepared Agents & Complete Performance • Track 4: Cloudifying Communications Compliance 	<ul style="list-style-type: none"> • Track 3: Overachieve CC KPIs with Prepared Agents & Complete Performances • Track 4: Cloudifying Communications Compliance
6:00 pm onwards	Awards Night and Gala Dinner at Courtyard by Marriott Pune, Hinjawadi	Conference Closing